

RidMold LLC

Terms and Conditions

Payment

All payments are due upon receipt. If a payment is not received or payment method is declined, the buyer forfeits the ownership of any items purchased. If no payment is received, no items will be shipped.

Shipping Policies

All orders are shipped via the best, most cost-effective method, tracking is provided with email

Damage in Shipment

All claims for material damaged in shipment must be reported to the delivering carrier; UPS driver, Fed X, etc. Please retain the original carton as it is often needed as part of a claim settlement.

Shortage of Merchandise

If you receive an order that shows an item shipped, but the item(s) are not in the box, please notify us immediately in as timely a manner as possible.

Refund/Return Policy

Items are entitled to be refunded or returned based on legitimate complaint. If an item is unsatisfactory, please notify us immediately in as timely a manner as possible to discuss options.

Cancellation

An item may be cancelled up until payment has been processed. Once payment has been processed, the buyer is responsible for payment.

Legalities

The seller is not responsible for any health or safety concerns once the buyer has received the item. If any harm is incurred from the items purchased by the buyer, the seller shares no responsibility.

These terms and conditions are subject to change.

Questions

If you have any questions regarding this policy, please call us at 888-858-0810 between 9:00 AM and 4:00 PM (CST) Mon-Fri. or email; service@ridmold.com

Privacy Policy

Your privacy is very important to us. Accordingly, we have developed this Policy in order for you to understand how we collect, use, communicate and disclose and make use of personal information. The following outlines our privacy policy.

- Before or at the time of collecting personal information, we will identify the purposes for which information is being collected.

- We will collect and use of personal information solely with the objective of fulfilling those purposes specified by us and for other compatible purposes, unless we obtain the consent of the individual concerned or as required by law.
- We will only retain personal information as long as necessary for the fulfillment of those purposes.
- We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned.
- Personal data should be relevant to the purposes for which it is to be used, and, to the extent necessary for those purposes, should be accurate, complete, and up-to-date.
- Ridmold.com website uses cookies, tracking pixels and related technologies. Cookies are small data files that are served by our platform and stored on your device. Our site uses cookies dropped by us or third parties for a variety of purposes including to operate and personalize the website. Also, cookies may also be used to track how you use the site to target ads to you on other websites.
- We will protect personal information by reasonable security safeguards against loss or theft, as well as unauthorized access, disclosure, copying, use or modification.
- We will make readily available to customers information about our policies and practices relating to the management of personal information.

We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained.